

Field Installation Technician

The Field Installation Technician's role is responsible for actively working with the sales and engineering teams to deploy Security and Surveillance Systems with a hands on approach. To be successful in this role the Field Installation Technician will plan the work according to the priority standards so that it is completed within the established budget and given time.

Responsibilities will include but not limited to:

- Hands on deployment of business technology hardware installation (Servers, Storage, Networking, and End-Point devices)
- Installation of cabling, Video Surveillance, and Data Systems installation
- Ensure that the installation site is safe and train the supporting staff members on the operation of the equipment procedures and provides an insight into the company's policies
- Diagnose errors or technical problems and determine proper solutions
- Study and comprehend the blueprints to determine the requirements and delegate the work according to priority
- Ensure that the project work is carried out as per the assigned schedule and resolve all the implementation problems on the spot, so as to improve the productivity
- Keep records of the relevant production and infrastructure data in the form of reports and provide constructive feedback to the employees by providing solutions to improve efficiency
- Complete project closeout and as-built documents
- Communicate and involve the sales team throughout the decision making and issue resolution process.
- Travel is required and overtime may be needed in the event a project needs to complete within a given time limit
- Other duties as required

Preferred skill set:

- Must be comfortable working in the field, handling and working through onsite issues, and preparing the relevant reports and documentation
- Excellent written and oral Communication
- Customer Relations Skills
- Project management and quality management skills
- Experience with VMS Applications and Security and Surveillance Software (Milestone, Genetec, OnSSI, etc.)
- Experience with VMware, Linux, and Microsoft Windows Server (Basic installation, configuration, and troubleshooting)

Requirements:

- Bachelor's Degree required
- At least 3 years of proven field installation experience
- Ability to troubleshoot, test, repair and service technical equipment
- Must be able to lift 50lbs.
- Must be willing to travel

Positive, energetic, roll up your sleeves attitude is a must. The ideal candidate will demonstrate organizational, interpersonal, analytical and problem solving skills. As well as demonstrate a high level of personal initiative without constant supervision.